



## City of St. John's Corporate and Operational Policy

**Policy:** 08-01-09 Complaints Regarding Pushing Snow Onto City Streets/Sidewalks

**Status:**

**Issued By:** Building and Property Management

**Revision No:**

**Revision Date:**

**Date of Original Council  
Approval:**

**Rescind Date:**

**Index:** 08 Public Works

**Section:** 01 Snow and Ice Control

**Title:** 09 Complaints Regarding Pushing Snow Onto City  
Streets/Sidewalks

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### **Purpose**

To ensure that complaints regarding pushing snow into streets are properly handled.

### **Policy Statement**

1. The Department of Public Works is to receive and investigate telephone calls and complaints concerning snow being pushed, shovelled or blown onto City streets and sidewalks. Calls received by other departments regarding such complaints are to be forwarded to the Department of Public Works for appropriate action.
2. Notices of violations are to be served by staff of the Streets Division.
3. If the owner of the property fails to comply within the time frame as specified on the Legal Notice, the Department of Public Works will remove the snow and charge it to the appropriate person, ie. the owner/contractor.
4. When the Department of Public Works has investigated the property and has determined that the property has a **second offence**, the Department of Building and Property Management, who in conjunction with the Legal Department, will commence legal action.

**Application**

**Responsibilities**

Department of Public Works and Parks.

**Definitions**

**References/Appendix**

**Monitoring and Contravention**

**Approvals**

Never formally approved by Council.

**Review Period**

**Available to Public**

- ☐ Yes
- ☐ No